

## RENTAL CHALETS GENERAL BOOKING CONDITIONS

### The booking

All rentals are nominative and cannot be transferred or sub-let. To make a booking, send the completed contract, accompanied by a deposit of 25% of the total cost of the rental. A signed copy of the contract will be returned to you.

**The booking will only become effective on receipt of our confirmation.**

### Payment of balance

The balance of the payment must be paid, without a reminder on our part, 30 days before the start date of the rental. If the balance has not been paid by the agreed date, the campsite reserves the right to cancel the booking.

The taxe de séjour and any other supplements will be payable on arrival at the campsite.

**We advise you to take out a cancellation insurance to cover the cost of your holiday.**

Please contact us concerning the method of payment for your booking.

### Cancellation

In case of cancellation on your part, the following amounts will be retained or held due:

- in compensation for breach of contract - a sum equal to 25% of the total cost of the booking if you cancel your booking more than 15 days before the start date of your rental.

- a sum equal to the total cost of your stay if you cancel your booking less than 16 days before the start date of your rental or if you do not arrive to take possession of the rental unit.

In the case of cancellation by the managing company of the campsite, all money paid in advance by the client will be reimbursed.

### Changes to length of stay

No reduction in the amount payable will be allowed due to late arrival or early departure.

### Security deposit

You will be asked to provide a security deposit of 200€ against damage to the chalet on your arrival. This will be returned to you 8 days after the end of your stay providing there is no damage to the chalet or its contents.

### Inventory

An inventory will be taken before your arrival, it is the responsibility of each occupant to verify the contents and to notify reception of any discrepancies within 24 hours of arrival.

Any damage caused by the client must be reimbursed or replaced before departure.

### Cleaning

The cleaning of the chalet at the end of the stay is the responsibility of the client. **The chalet must be left perfectly clean.** The sum of 30€ will be retained from the security deposit if the chalet has not been satisfactorily cleaned before departure.

### Number of occupants

**The maximum number of people authorised in each chalet must be adhered to, irrespective of the ages of any children in the party.**

### Animals

Dogs, limited to one per chalet and weighing less than 15kg are accepted in the chalets but must be kept out of the bedrooms in the Savonniers and Albizzias. Cats are not accepted in the chalets. Valid vaccination papers must be presented on arrival. Dogs must be kept on a lead at all times on the campsite and they must be taken off the campsite for all their toilet needs.

### Bedding

No bedding is provided in the chalets Acacia et Tilleul.

Quilts and pillows are provided in the chalets Savonnier and Albizzia but you must bring your own sheets and pillow cases.

Disposable sheets are available at a cost of 5.50€ per double bed and 3.50€ per single bed.

### Campsite barrier

An electric barrier is installed at the entrance to the campsite. A deposit of 20€ will be required on your arrival for an access badge for the barrier. **Only one vehicle per rental is allowed on the campsite.**